



Primary Networks

RADAR Nudge Overview

RADAR Nudge enables secure, fast teamwork among colleagues. No matter where each colleague is located, issues that can be addressed instantly are handled instantly. The workday is freer, more efficient. No need for a backlog of open loops that require follow up.

RADAR Nudge transmits secure, encrypted information instantly among connected providers. Available for Windows users, and as an app on iOS and Android mobile devices, Nudge enables healthcare providers to securely share and collaborate on any type of patient information.

Features

- Bi-directional messaging support
- Secure, encrypted data
- Option to organize messages by "conversations"
- Rich content sharing: images, links, documents
- Support for iOS and Android mobile devices, and for Windows

Get more information about RADAR Nudge here <http://radarnudge.me>

Primary Networks Summary

With the release of Nudge version 2.0 a new network configuration called "Primary Network" has been introduced allowing organizations to have more control over user creation, user access, password configurations for better security, and overall better management for Nudge Networks and users now and into the future.

What is a Primary Network?

On Nudge a user can belong to multiple networks. This has allowed a user to connect with groups of people just by membership alone. Until now, the only real use for Nudge Networks was to group people together for easier contact messaging.

With the version 2.0 release Nudge will include a Primary Network option for a user on the network. Once a user's Primary Network status has been set for a network, all configurations for the network and user management will be attached to this network.

Another Nudge Network can't assign a primary status to the user until the current primary network releases them. This will allow for users to belong to multiple networks while still adhering to their

primary network rules. The only user that can set and release the primary status is the Nudge Network administrator.

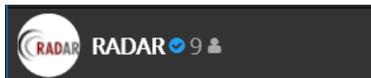
Speaking of Network Administrators

Our support team has received countless emails, calls, and Nudge Messages to allow for multiple Network Administrators. Well, now you have it. A network can have as many administrators as necessary to manage the network.

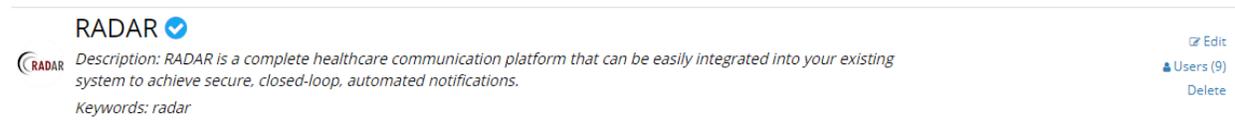
How do I get started?

The absolute first thing required to opening all of these cool new features is to make sure your Nudge Network is “Verified”.

How do I check this? In the Windows desktop client click the Networks button and look for the blue check box next to your network name:



On the web you will also see a blue check box next to your network name



If you do not see a blue check box, then your Nudge Network is not verified and you will not be able to use the primary network options.

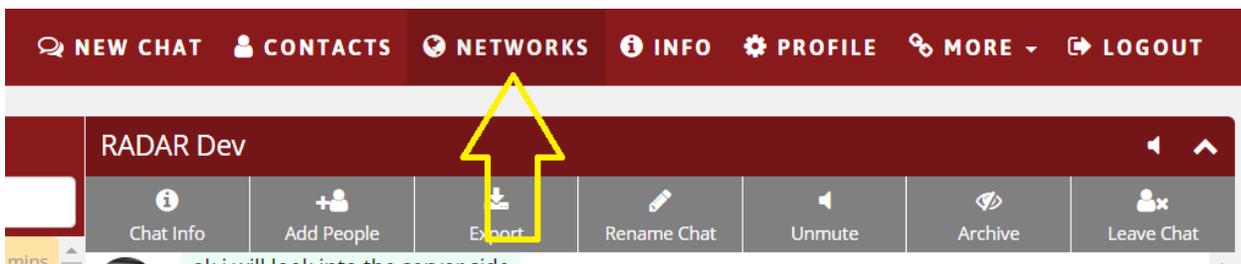
There is only one way to verify your network – and that is to contact RADAR Nudge Support. We have put massive amounts of concrete walls around a Verified network so sneaky users don't spoof their network and hijack people. So, if you need to get your network verified please shoot us a message and we will get right on it.

Where can I harness the power?

On the Nudge Web site you can log into your account here:

<https://messaging.myradarconnect.com/Messenger/Messenger/Login>

Once you are logged in you can navigate to the Networks screen:



On the Networks page you will see the Networks you belong to and that can manage:

My Networks (Manage Networks)

You are a member of these networks

Filter

Sort by: Name | Verified

Awesome Radiology Center (5)

At Awesome Radiology Center we pride ourselves on patient comfort, service, and satisfaction. We offer the best imaging in the healthcare world to help with your care.

If you are the administrator of the Network you will be able to click on the Network listed and see an EDIT button where the management of Primary Network settings and User Management are done:

Awesome Radiology Center

[Back to My Networks](#)

Information (edit)

At Awesome Radiology Center we pride ourselves on patient comfort, service, and satisfaction. We offer the best imaging in the healthcare world to help with your care.

You joined Awesome Radiology Center at: 6/21/2019 9:15:15 AM

Resources (edit)

Awesome Radiology Center Members (edit)

Filter

TU	2-0 Test User 1 2ohtestuser1@radarmed.com	▼
TU	2-0 Test User 4 2ohtestuser4@radarmed.com	▼
	Billy Jones tsanoff+nudge@gmail.com 4058726633	▼
JS	Jim Sweetness 2ohtestuser3@radarmed.com	▼

The Edit action will open a similar page with Administrator rights:

Edit Network: Awesome Radiology Center

← Back

Info Resources Members Primary Network Settings

Network Information

NETWORK ADMINISTRATORS
Vince DiBiasio

NETWORK LOGO



Change | Remove

NAME

As an Administrator of the Network you can modify the main Network information, attach Resources to the Network, View and Edit Members of the Network and configure the Primary Network Settings

Info

On the Info tab you can update the main information for the Network.

Resources

This is an special bucket on a Network where guides, files, and other useful information can be shared with all network members. Network Members can view these resources from their Nudge Client Application.

Edit Network: Awesome Radiology Center

← Back

Info Resources Members Primary Network Settings

Network Resources

Resource

 **Company Policy** Awesome-Radiology-Company-Policy.docx Delete

Uploaded by Vince DiBiasio.

Upload a network resource

RESOURCE NAME

FILE UPLOAD

No file chosen

Members

The members page will allow viewing of current members, add existing users, add new users, and allow for setting special permissions to members

← RADAR Nudge **NEW CHAT** **CONTACTS** **NETWORKS** **INFO** **PROFILE** **MORE** **LOGOUT**

Edit Network: Awesome Radiology Center

← Back

Info Resources **Members** Primary Network Settings

Add Network Members

[Add Existing Users](#) [Invite Users from CSV](#) [Create a User](#)

Current Network Members

Filter Contacts

Info	Network Status	Actions
2-0 Test User 1 2ohtestuser1@radarmed.com	Regular member The primary status must be released from 2-OH-TEST-Network-1 in order to set this network as primary.	Edit Remove From Network
2-0 Test User 4 2ohtestuser4@radarmed.com	Regular member The primary status must be released from 2-OH-TEST-Network-1 in order to set this network as primary.	Edit Remove From Network
Billy Jones tsanoff+nudge@gmail.com 4058726633	Primary member Release Primary	Edit Remove From Network
Jim Sweetness 2ohtestuser3@radarmed.com	Primary member Release Primary	Edit Remove From Network
Vince DiBiasio vdibiasio@radarmed.com 3306060609	Administrator Regular member Make Primary	Edit

SET PRIMARY FOR ALL

Set Awesome Radiology Center as a primary network for all current users. Users who are already have a primary network will be unaffected by this.

Add Network Members

You can add people to the network using 3 different methods:

1. **Add Existing Users** – If you have current Nudge users in your contacts list that do not belong to this network you can add them here.
2. **Invite Users from CSV** – If you have a bulk load of users to add you can upload a CSV file that will initiate a Nudge invitation to the users
3. **Create a User** – This is a new feature in Nudge that allows Network Admins on Verified Networks add new users directly. So, if you have a new user that joined the company you can add them directly to Nudge and also add them to this Network. Once you Create the User they will automatically be added to the current Network as a Primary User

RADAR Nudge NEW CHAT CONTACTS NETWORKS INFO PROFILE MORE LOGOUT

Create User

[Back to Users](#)

NAME

USERNAME

PASSWORD

EMAIL

MOBILE PHONE (OPTIONAL)

The user will be asked to set their own password upon their first login.

CREATE USER Reset

Network Status

A new field on the Network is Status. There are 2 statuses for a user on the Network:

Regular Member

This status means the user is NOT set as a Primary Network user. A Regular Member status can have 2 different modes depending on the Users Primary Network affiliation.

1. The User is a Regular Member and they do NOT have a current Primary Network set. This means the Network Admin can make that user's Primary Network the current one.

TU	2-0 Test User 1 zohtestuser4@radarmed.com	The primary status must be released from 2-OH-TEST-Network-1 in order to set this network as primary.	Remove From Network
	Billy Jones tsanoff+nudge@gmail.com 4058726633	Regular member Make Primary	Edit Remove From Network
		Primary member Make Primary	Edit

2. The User is a Regular Member and their Primary Network is currently set to a different Network.

TU	2-0 Test User 1 zohtestuser1@radarmed.com	Regular member The primary status must be released from 2-OH-TEST-Network-1 in order to set this network as primary.	Edit Remove From Network
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The only way to change a user's Primary Network is for the current Primary Network Administrator to Release the user from Primary Network status.

Primary Member

When a User's Primary Network is set their Nudge account and all Primary Network settings are managed by the Primary Network Administrator

JS	Jim Sweetness zohtestuser3@radarmed.com	Primary member Release Primary	Edit Remove From Network
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When a User is a Primary Member they can be released from this status by clicking the Release Primary option

The screenshot shows a user management interface with three users listed:

- tsanoff+nudge@gmail.com** (4058726633): Make Primary (lock icon), Remove From Network (X icon)
- Jim Sweetness** (zohtestuser3@radarmed.com): Primary member, Release Primary (lock icon), Edit (pencil icon), Remove From Network (X icon)
- Vince DiBiasio** (vdibiasio@radarmed.com): Administrator, Regular member, Edit (pencil icon)

A tooltip for the 'Release Primary' button on Jim Sweetness reads: "Release Primary. This network is Jim Sweetness's primary network. Releasing Jim Sweetness will remove ALL primary network settings and make Jim Sweetness a regular user."

Edit Regular User

The Network Administrator can edit a Regular User profile. The only available action for a Regular User is to make the User a Network Admin. Nudge now supports multiple Network Admins, so setting this will create a new Network Administrator for the current network.

The screenshot shows the 'View User: Billy Jones' profile page. At the top is a navigation bar with 'RADAR Nudge' and links for 'NEW CHAT', 'CONTACTS', 'NETWORKS', 'INFO', 'PROFILE', 'MORE', and 'LOGOUT'. Below the navigation bar is a breadcrumb link 'Back to Users'.

A light blue notification box states: "Billy Jones is a regular network member. Regular network members can not be changed by a network administrator."

The user profile details are as follows:

- NAME:** Billy Jones
- EMAILS:** tsanoff+nudge@gmail.com (primary)
- PHONE:** 4058726633 (primary)
- DESCRIPTION:** Test Testing

On the right side, there is a circular profile picture of a forest scene and a green 'Online' status indicator.

At the bottom of the profile, there are two buttons: 'Make Admin' (with a lock icon) and 'Message' (with an envelope icon).

Edit Primary User

The Network Administrator can edit a Primary Member's profile with complete access. This includes profile information, passwords, pictures, and setting the User as an Admin to the Network. The Network Administrator can also DELETE a user from Nudge if they are a Primary Network user. This allows Administrators to control user accounts when they are terminated or on a leave of absence.

Edit User: Jim Sweetness

[← Back to Users](#)

Profile | **Login** | Contact Info

Profile Information

PROFILE PICTURE



[Change](#)

ONLINE STATUS

Online

NAME

Jim Sweetness

DESCRIPTION

OUT OF THE OFFICE

Active

Auto Reply

CHAT ACKNOWLEDGMENTS

Enable Chat Acknowledgment

SAVE

[Delete User](#) [Make Admin](#) [Message](#)

Deleting a User

As a Network Administrator you can delete a user from Nudge. This is only possible if the User has a Network Status of Primary Member.



Once a user is deleted their User account will be displayed in the Network Member user list.



JS **Jim Sweetness (Deleted User)** Primary member
zohtestuser3@radarmed.com [Release Primary](#)

[Edit](#)
[Remove From Network](#)

If the User account needs to be restored you can click on the Edit link and then Restore the account on the Edit User page

Edit User: Jim Sweetness

← Back to Users

Profile Login Contact Info

This user was deleted on 6/21/2019 12:32:02 PM. [Restore User](#)

Profile Information

PROFILE PICTURE



Primary Network Settings

When a Network is verified the Primary Network options will be accessible. These options will be enforced to all users on the Network that have a Primary member status, including the Administrators of the Network.

Edit Network: Awesome Radiology Center

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Info Resources Members Primary Network Settings

Primary Network Settings

Here you can set the minimum security requirements for your network users.

Username Policy

Username change prohibited

Password Policy

MINIMUM PASSWORD LENGTH:

PASSWORD EXPIRATION IN DAYS:

PASSWORD CANNOT BE THE SAME AS THE PREVIOUS X PASSWORDS:

PASSWORD MUST BE UNIQUE The password must not contain the username or any part of the user's name.

PASSWORD COMPLEXITY

- The password must contain at least one special character !@#%&^* etc.
- The password must contain at least one lower case letter
- The password must contain at least one upper case letter
- The password must contain at least one number

REQUIRED NUMBER OF COMPLEXITY ITEMS TO MATCH:

SAVE

The initial Primary Network Settings will allow Administrators to setup user password criteria and rules. This provides for more security control over user accounts and accessibility. Any change to this scheme will force the user to update their password at next login.

Who is the Network Administrator anyway?

On the Network Member list you can see who the Network Administrator is by looking for the Shield next to the Member Status.

 Vince DiBiasio vdibiasio@radarmed.com 3306060609	 Administrator Primary member Release Primary ?	Edit
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